



# Update your **Mobile App** Enjoy **enhanced security** feature



Dear Customer,

We're pleased to announce that an enhanced security feature will be available in our **HSBC BD mobile banking app**, launching on 28th June 2025.

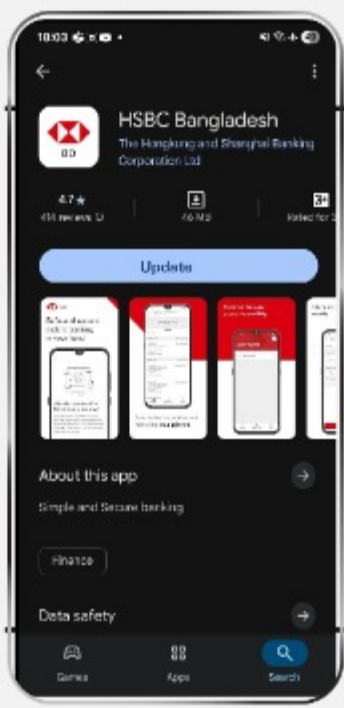
Kindly follow the steps to update your Mobile App. For the best experience, please ensure your app is updated to the latest version.



Click on the **App icon** of your phone



Click the Red **Update** button



You are directed to App Store/Google Play, click the **UPDATE** button

**Please note, if your handset is enabled with auto update mode, you are automatically prompted to the updated version.**

Thank you for choosing HSBC Bangladesh and our mobile banking platform.

**Not a user of HSBC BD mobile banking app yet?**

Please download and install our most secured mobile banking App, **HSBC BD** to start digital banking.

**Download Now**



If you have any questions or need assistance, our contact center team is here to help at **16240** (from Bangladesh) or **09-6667-16240** (from overseas) for 24\*7.